

FUNDING REQUEST FOR PROJECT IN UKRAINE

DAILY CENTRE IN CHERNIVTSI

New model of social work with homeless

Applicant	Volkshilfe Solidarität (People Aid Solidarity)
Projectarea	Chernivtsi, UKRAINE
Projekt duration	January, 2020 until June, 2020 (6 Months)
Projekt partner	NGO Narodna Dopomoha Ukraine (NDU)
Requested amount	Euro 23.310,--

Project goals

- **General project objective:** To improve and increase the capacities and facilities of the centre (shelter) for homeless people in Chernivtsi
- To improve the quality of the hygienic services in the shelter department (shower and laundry facilities);
- To create a daily center space where homeless would feel safe and could relax during inactive times in the day;
- To improve the quality of the hygienic services in the social housing department (shower and laundry facilities).

Activities

- To renovate the sanitary facilities of the shelter for homeless people and secure the preconditions for hygiene and health;
- To adapt a room of the shelter as a day care center for freezing cold winter days.

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One-page summary

The precarious social and economic situation as well as the high housing prices drive many people in Ukraine into homelessness. For financial and organisational reasons, the Ukrainian government cannot adequately help the significantly increased number of homeless and roofless people. Therefore, non-profit associations/ organisations take over service and registration, which is a prerequisite to receive social assistance. The number of internally displaced people in Ukraine was estimated in mid-2017 at more than 1.5 million people. For the time being there is no reliable data on the number of non-registered internally displaced people.

For over 20 years Volkshilfe (People Aid), in collaboration with the local NGO "Narodna Dopodna Ukraine (NDU)", has implemented various projects to improve the precarious living conditions of homeless and socially vulnerable people.

In the planned project, Volkshilfe, together with NDU, wants to improve the quality of the hygienic services as well as the accommodation and daily services in a shelter located in the west Ukrainian city of Chernivtsi (Czernowitz). The envisaged implementation includes the shower, toilette and laundry facilities as well as the ventilation system and the pipes of the shelter. The adaptation of a room used so far as deposit creates a safe space to spend the freezing cold winter days.

The number of the beneficiaries of the planned project amounts to approximately 1000 homeless persons per month, including many women and elders.

The budgeted costs for the project amount to € 24.310,-, of which € 23.310,- are still not funded.

Project description

<p>Outline of strategy of intervention</p> <p>Project objectives</p> <p>Results & activities</p> <p>Assumptions & risks</p>	<p><u>Background (in brief):</u></p> <p>To address the complex challenges in providing services to homeless shelter guests, NDU began a planning process for a new daily center model.</p> <p>Traditionally, homeless shelter guests have been predominantly middle-aged men. The recent trends of individuals in need of a shelter show a more diverse population. Shelter staff observed that the population coming to the shelters for services is increasingly younger, older, and female.</p> <p>In addition to providing a bed for the night, current shelter services include meals, health services, bath and laundry facilities as well as a personalized triage case management to link guests with the supports and the resources needed to leave their homelessness behind. The problem is the poor condition of the premises, of the showers and laundry facilities and of the ventilation system. The additional gap that remains is most notably the lack of daytime space for guests.</p> <p><u>General project objective:</u></p> <p>To improve and increase the capacities and facilities of the Centre for homeless people in Chernivtsi</p> <p><u>Specific project objectives:</u></p> <ul style="list-style-type: none">- To improve the quality of the hygienic services in the shelter department (shower and laundry facilities);- To create a daily Center space where homeless would feel safe and could relax during inactive times in the day;- To improve the quality of the hygienic services in the social housing department (shower and laundry facilities). <p><u>Expected results:</u></p> <p>ER. 1 A new daily center envisioned to offer a place for homeless people to stay in during the day is expected to address many of the challenges that the homeless are faced with. The foremost advantage would be its hours of operation during the day, when staff could</p>
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conduct assessments, connect clients with services in the community, and provide a range of structured activities for shelter clients so that they no longer have to wander the streets during day hours.

ER. 2 This model is also expected to reduce shelter stays through quicker turn-around, and thus ultimately reduce the need for shelter beds. More clients would be motivated to pass from the shelter to a reintegration program and to get a place in the social hotel.

ER. 3 Addressing and preventing homelessness. These ranged from a focus on those who are literally homeless to the inclusion of the local low-income community who are often just one paycheck away from homelessness or move in and out of homelessness due to the combination of their low income and rising housing prices. The center would primarily serve homeless populations; it should be connected as much as possible to the community – by welcoming low-income / high-risk populations, by looking at a preventive model, and by offering an attractive space.

Activities:

Creation of Daily Center for Homeless

Space and Basic Needs

- Provide a comfortable space for shelter guests to spend time during the day that includes

- o Computers
- o Charging stations for cell phones
- o Laundry
- o A space to watch TV or read the paper
- o Showers

- Provide separate spaces for young people, elders, and women due to the specific needs of these populations

Improvement of Social Hotel

Continuation of the same level of services currently provided at the social hotel and provision of a comfortable space and meaningful activities for clients.

	<p>Assumptions & risks:</p> <p>There are no obvious risks connected to the project implementation.</p> <p>There is an assumption that after the end of the project the overall budget of the Centre for homeless will increase to 15. This amount will be included in annual budget financed by the City Council.</p>
<p>Target group</p> <p>Why was/were the target group(s) chosen.</p> <p>Number of beneficiaries</p> <p>(direct/indirect)</p>	<p>TG. 1 Roofless people – clients of the ND shelter and Daily Centre for homeless people</p> <p>TG. 2 Former homeless people and those who are in a reintegration program (clients of the social hotel).</p> <p>Direct - 900 persons per month</p> <p>Indirect – 350 000 persons (the community of the city)</p>
<p>Outline of needs assessment carried out</p>	<p>Traditionally, the shelter model of NDU serves people on a first-come, first-served, one-night-stay basis. In other words, every morning, all clients are required to check out, taking their belongings with them. If they need another night in the shelter, they then have to line up in the evening and check back in. In the shelter, guests can receive case management services of varying intensity aimed at moving them back to stable housing.</p> <p>Several key issues with the new model presupposed by the project preclude maximum effectiveness in supporting homeless individuals. Firstly, shelter guests are required to leave during the daytime hours, which can be a prime time for service receipt. Because of this requirement, many homeless individuals make use of day centers or drop-in centers. These centers can be essential for providing homeless individuals with a safe place to spend the day, particularly in the winter months when the outside conditions could prove deadly. And they can be particularly important for homeless youth, who face greater safety risks and who may need more support around social and life skills. However, when the day center is separate from the shelter, it is difficult to coordinate services for more holistic support. Secondly, homeless individuals' service needs may vary according to their age, race and gender, and their current service use and</p>

	<p>willingness to use services may vary along demographic lines as well. It is also clear that older homeless people face a greater number of and more severe health challenges, while younger homeless individuals need support that is culturally and emotionally in tune with their age-specific needs.</p> <p>It is essential for all groups to have access to basic physical needs, such as showers, laundry and napping.</p>
Relevant experience in the project country prior to this project	<p>The Chernivtsi region has a non-official status as pilot region on social work with homeless in Ukraine. The Centre for the homeless reintegration created by NGO Narodna Dopomoha Ukraine in 2003 is still the only one model in Ukraine which includes all levels of social services for homeless people in one place. In the Centre's database 1700 homeless people are registered. The organization provides services to homeless people (street work, low threshold services and reintegration, social hotel). Thus, the problem of homelessness in the region is closely monitored.</p>
<p>Coordination with other stakeholders on the ground (e.g. NGOs, governmental institutions, businesses).</p> <p>Outline of how planned interventions complement other projects/measures in the region/place.</p>	<p>This project will be coordinated with the NDU partners and the key stakeholders related to the project problem. The project activities are planned to implement the premises (municipal property) of the Centre for homeless provided by Chernivtsi City Council for free.</p> <p>The key stakeholders engaged in ongoing project activities (providing the wider set of services to homeless) are the State Police Department of the Chernivtsi Region, the Department of health affairs and the Department of social affairs of the Chernivtsi City Council. Together local project partner and partners will continue to implement the mechanism of cooperation to solve homeless people problems and high-level services provision. The local CSOs will also contribute to the cooperation and interaction in a social area as well as the lobbying of the interests of vulnerable groups on a local level.</p>
Outline sustainability of the project.	<p>The project is targeted at the enlargement of the existing facilities for homeless people on the base of the Centre for homeless reintegration. The creation of a new model of Daily Centre in terms of the project will improve its sustainability with a more comprehensive approach to solve the homelessness problem in Chernivtsi region. The existence of</p>

	activities after the end of the project will be ensured by the financial annual support of the Chernivtsi City Council.			
Operational & administrative capacities for project implementation	The local partner has the relevant staff (social workers) needed for the implementation of the project and huge experience in launching new services for vulnerable people and social work with homeless.			
Budget				
1. Direct project costs	1. Direct project costs			
Personnel costs	1.500 EUR			
Material costs	22.810 EUR			
Other costs	none			
2. Indirect project costs (provide relevant amounts)	2. Indirect project costs none			
Financing (in Euro)	Total project costs	Confirmed third party funding	Local (partner) contribution	Funding applied for at Volkshilfe Solidarität
	24.310,-		1.000,-	23.310,-

Vienna, 2019, October 15th

Erich Fenninger, Director Volkshilfe

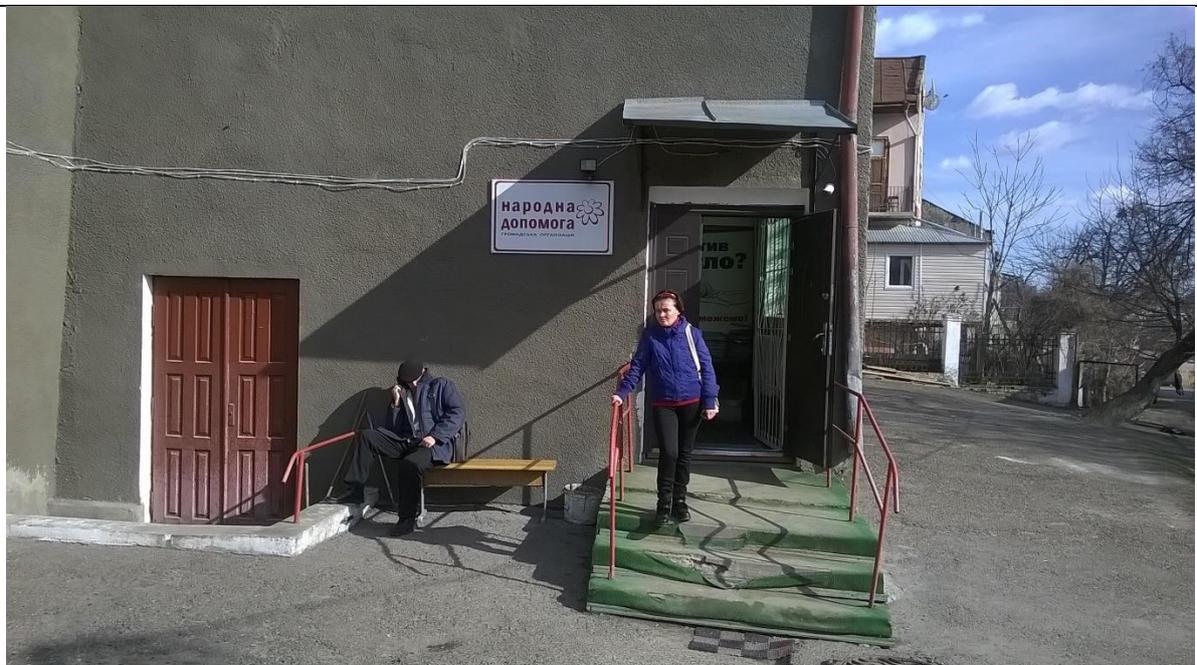
Place and date

Signature

PICTURES OF THE PROJECT



Building



Entrance



Food distribution



Shelter



Registration in the shelter



Temporary accomodation



The room used as temporary deposit on the ground floor